

# National Standard for Community Interpreting Services

**Certification for National Standard Guide for Community Interpreting Services - NSGCIS, Community Interpreting Services Standard**

## **LEVEL THE PLAYING FIELD AND PROTECT YOUR CLIENTS**

On Jan, 2010, AILIA launched one of the latest standards certification program. Firms wishing to set themselves apart can now apply for an audit immediately by contacting **Orion Assessment Services of Canada**.

AILIA has contracted the services of Orion Assessment Services of Canada, recognized auditors with respect to ISO, EN 15038, CGSB 131.10-2008 and other standards to conduct audits, to ensure professionalism and complete confidentiality for all applicants. All transactions are held directly with the selected auditing firm to ensure that your information is protected and to guarantee impartiality. Once each audit has been completed, Orion will request that AILIA issue a certificate to firms who have been granted certification under *NSGCIS*.

The certification can be used in marketing efforts, both in Canada and abroad. Certification will reassure your clients that your organization, whether small or large, complies with the processes required by the standard. The audit rates are scaled to reflect the amount of sampling required and the size of the applicant organization.

The certification is based on *NSGCIS, Community Interpreting Services*, a national standard developed by the Healthcare Interpretation Network with the support of AILIA, Critical Link Canada and ACCTI. It involved the participation of representatives from AILIA, professional associations, government, education, clients, and other stakeholders.

To learn more about the certification (process, rates, and requirements), please contact **Ms. Susan Walker, Orion Assessment Services of Canada**, at **416-907-9716**. AILIA has negotiated special group rates for members based on quantity and regional coordination efforts. Members will receive the special rates once Orion has confirmed with AILIA that they are members in good standing.

For more information on the standard, please write to us at [communication@ailia.ca](mailto:communication@ailia.ca).